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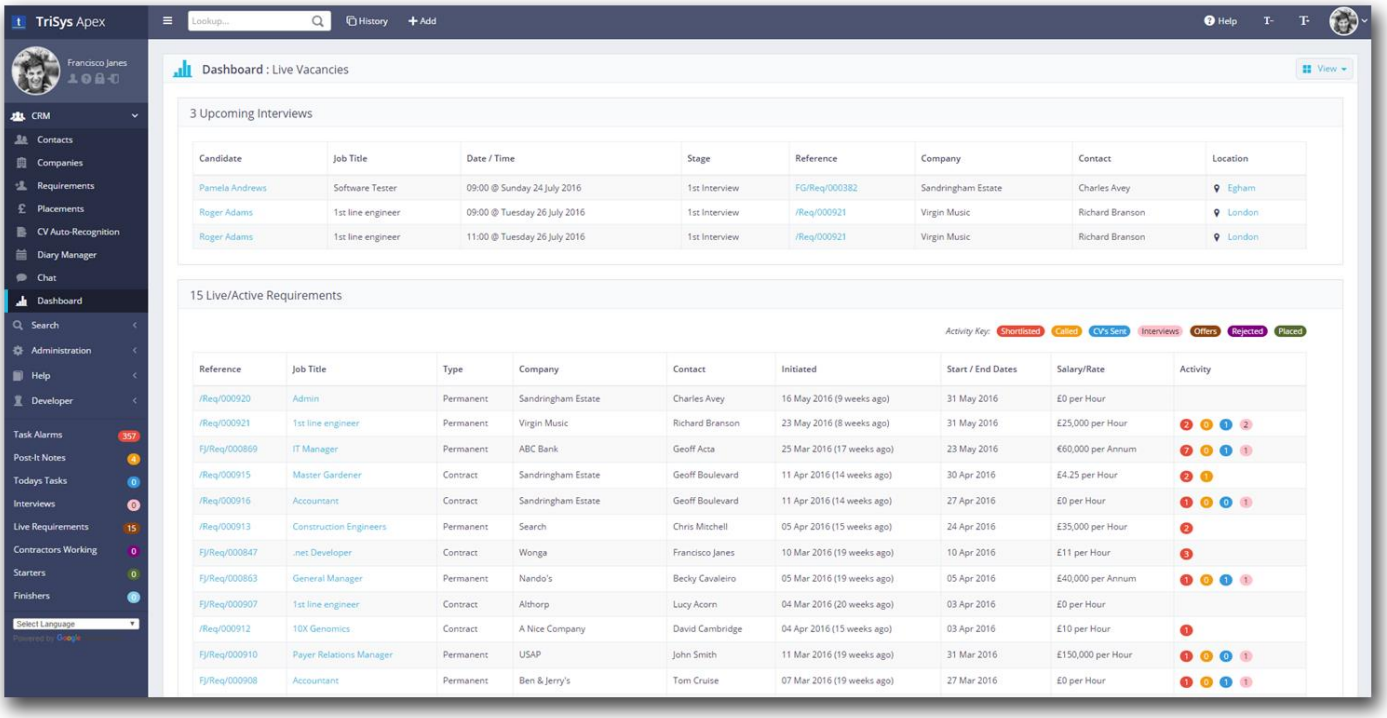

What is TriSys Apex Recruitment Software

TriSys Apex is a database solution designed specifically for recruitment agencies of all sizes, compatible with all your devices and available either as a cloud hosted service or a self-hosted solution.

Is TriSys Apex suitable for my business?

TriSys Apex is used by recruitment agencies working across permanent, contract, and temporary as well as executive roles, who are looking to replace their outdated or substandard recruitment database system/provider and introduce a modern, always-on, robust solution which unlocks the true potential of modern web / cloud technologies and requires no software installation and no software maintenance.

TriSys Apex is used by organizations of all sizes, from single-user startups to national and multinational recruitment organisations with thousands of users spanning the globe, offering unlimited scalability and flexibility out of the box, thanks to our partnership with the leading technology providers including Microsoft, Amazon and Google.

Where is my data hosted?

Your data is hosted within the European Union, specifically within the world's largest datacenter facility, managed by Amazon, the market leader in enterprise-grade cloud hosting, offering the highest levels of availability and reliability in the industry, ensuring maximum service uptime. For customers looking to host their data in additional locations around the world, TriSys Apex can optionally be deployed in any of the 10+ global cloud datacenters operated by Amazon Web Services.

Who owns my data?

As per GDPR, you are the data controller and we are the data processor, therefore we do not own your data, we simply store your data with the objective of delivering a service to your organization. Our GDPR Statement and Privacy Policy contain additional information in relation to data sub-processors and data privacy. Please contact privacy@trisys.co.uk for any privacy queries.

How do I connect to TriSys Apex?

TriSys Apex is a cloud solution. All you need is a web browser running on your computer (Windows/Mac) and an internet connection. You may also use TriSys Apex on your Android and Apple mobile and tablet devices, using our native mobile CRM application, or our Windows Store App.

Is training available?

Yes, we can deliver onsite training and also online training sessions. However the system is so easy to use that we have an established track record of easy end user adoption, thanks to our online training guides, video library and intelligent help system, allowing you to learn as you go and avoid any training costs.

Why is TriSys better than other solutions?

Whilst any company can build products and features, not all companies disrupt the market by building platforms and providing a level of expertise allowing customers to truly achieve a solid return on investment. Our foresight in recognising and investing in future trends, has delivered outstanding value, and competitive edge to our customers.

TriSys Business Software has an interesting story and an enviable track record in the recruitment agency industry.

What's the story behind TriSys Business Software?

TriSys Business Software was founded in 1992 and is currently the longest-serving, privately-owned recruitment software specialist dedicated exclusively to the recruitment agency market and the only company to reinvest nearly all of its profits in continuous research & development. The company is based in Cambridge, United Kingdom and has consistently proven itself to be a world-class player in the development of recruitment software.

- TriSys was the world's first graphical-based recruitment database application, becoming extremely popular with end users, effectively riding the wave of the Microsoft Windows 3.1 breakthrough back in the 90's
- TriSys was the world's first truly cloud-based recruitment software, eliminating the need to purchase and manage your own server and drastically reducing total cost of ownership, whilst enabling a solution which is infinitely scalable
- TriSys was the world's first (and only) recruitment software platform allowing customers to have full control over the system, from designing complete user interfaces, reports, workflows and more
- TriSys was the world's first truly API-centric recruitment platform for recruitment agencies, allowing organisations to fully orchestrate and automate simple and complex end to end business processes
- TriSys was the world's first truly affordable, pay as you go enterprise-grade cloud service, allowing customers to experience the true power of a cloud recruitment database, with zero upfront costs as well as zero termination costs
- TriSys was the world's first (and only) recruitment platform to offer a branded client and candidate mobile app, 100% integrated with your TriSys database, effectively eliminating the need to procure a 3rd party mobile app development company and technically reducing mobile app development costs by 80% whilst delivering fully ready to use functionality out of the box

What is the pricing structure for TriSys Apex?

trisys Apex Cloud Recruitment CRM	PROFESSIONAL PLAN				BESPOKE PLAN	
	£35 PER MONTH	£90 PER QUARTER	£150 PER ½ YEAR	£240 PER YEAR	£100 PER MONTH	Volume discounts are available. Please contact TriSys.
Dashboards & Reports	✓				✓	
Recruitment Workflows	✓				✓	
CV Parsing	✓				✓	
Clients & Candidates	✓				✓	
Companies	✓				✓	
Requirements	✓				✓	
Placements	✓				✓	
Timesheets	✓				✓	
Saved Searches	✓				✓	
Notes & Tasks	✓				✓	
Diary Manager	✓				✓	
CV Text Searching	✓				✓	
Skills Searching	✓				✓	
Boolean Searching	✓				✓	
Support (Online Portal)	✓				✓	
iOS & Android App	✓				✓	
GDPR Compliance	✓				✓	
User Chat	✓				✓	
Full Outlook Plugin	✓				✓	
E-Mail & Diary Sync.	✓				✓	
Full Candidate Web Portal	**Services shown on the left are available on the Bespoke Plan only.**				✓	
Full Client Web Portal					✓	
Full Self-Service GDPR					✓	
Full Web API					✓	
Advanced Marketing Module					✓	
Bespoke System Changes					✓	
Specialist Training (onsite/online)					✓	
Dedicated Account Manager					✓	
Support (Telephone)					✓	

Is there a free trial?

No, however when you subscribe to TriSys Apex Professional plan, your first 30 days will include all the features available on the Bespoke plan, allowing you to use the Bespoke plan of TriSys Apex at no additional charge.

Can I switch between product plans?

There is no cost to switch between the Professional and Bespoke plans, other than the corresponding subscription fee difference.

Can I downgrade from the Bespoke Plan to the Professional Plan?

Yes you can, however you will no longer be able to use the functionality and services which are available exclusively to customers subscribing to the Bespoke Plan, therefore we always advise that you liaise directly with your dedicated account manager.

What is the minimum contract duration?

There is no minimum contract required and you can cancel the service at any time. Therefore with TriSys you benefit from a true pay as you go service with predictable costs and the full reassurance of zero hidden costs, an important safeguard for your business.

Is there a cancellation/termination cost?

Should you wish to stop using TriSys, there is no cancellation charge. In the event that you may wish to retain a full copy of your database and linked files/documents, we can supply this data for a nominal fee.

How can I pay?

You can pay using your debit/credit card, or via your PayPal account. Payments are managed through your TriSys Apex Administration Console, where you will be able to manage all user accounts, add users and remove users. You will receive a VAT invoice every time you purchase a new user subscription or renew a user subscription.

I am currently using a different version of TriSys. Can I switch to Apex?

TriSys Apex is fully compatible with all recent versions of TriSys and you may of course continue using your current version without any restrictions and start using Apex as and when you are ready.

How is TriSys Apex different from previous versions of TriSys?

Apex is essentially an evolution of the TriSys platform built specifically for cloud computing from a variety of devices, therefore you will find it to be extremely familiar to use.

How easy is it to migrate my data from a different system into TriSys Apex?

We have migrated data from various competitor systems and can guarantee 100% success in transferring your data. All your candidate and client contact details can be imported 100% free of charge, using our easy data upload interface. Should you wish to migrate multiple layers of data (for example all notes, tasks, requirements, placements, timesheets, attachments, shortlist statuses and other aspects of your current database) you will require the assistance of our Bespoke services team.

Can TriSys Apex be installed onsite, using my own server infrastructure?

Yes, this is an option and we are happy to assist. Please contact your account manager to discuss further.